At Skye bank we have spared nothing to ensure that banking online with us is safe and secure. One of such ways is the implementation of the HTTPS (Hyper Text Transfer Protocol Security) you would recognize this when you log into any website at the URL address bar the "s" at the end of it is an abbreviation for SSL (Secure Socket Layer).

 HTTPS is not a separate protocol, but refers to the combination of a normal HTTP interaction over a coded connection. This ensures reasonable protection from hackers or unauthorized intruders. In addition to this, the provision of your personal identification number is to provide a unique access that is known to only you.

 See additional tips to protect yourself online.

1. Guard your log in details and keep them separate at all times. We advise you memorize the log in details once you receive it from Skye bank and destroy evidence once memorized. If you worry about forgetting the log in details supplied by us, change it as soon as you receive it to a memorable person, place or number.
2. Install personal firewall or anti-virus software on your personal PC.
3. When you log on to www.skyebankng.com , and your internet banking online page check to see that there is a padlock at the bottom right hand corner of the page. This guarantees that you are on the genuine Skye bank website. Double click on it to make sure it is not just an image.
4. Go through your account transactions on a regular basis, this will bring you up to date on your transactions and also call your attention to unauthorized transactions on your account.

5. Always log out of your internet banking page, never use the browser to navigate as this takes you out of the secure Skye bank online banking page to a public access area that may to be guaranteed as secure.

For more information and advise you may contact our [customer experience desks](#) .